

AHMAD KHATTAB

linkedin.com/in/ahmad-khattab 

Riyadh, Saudi Arabia 

British National 

English & Arabic (Native) 

PROFILE

Senior Manager with 10+ years of consulting and industry experience in project delivery and operations management. Proven expertise in driving operational excellence and continuous improvement through process re-engineering, automation, and robust governance frameworks. Skilled at leveraging data analytics to optimise business performance, design transformative initiatives, and deliver sustainable, measurable improvements.

EXPERIENCE

2025 - Present

SimCorp | Riyadh, Saudi Arabia

Lead Service Delivery Manager - Consulting Services

- Primary post-sales owner for 10+ strategic clients across MEA.
- Led service orchestration and value delivery, aligning SimCorp's investment management platform to each client's business objectives.
- Accountable for operational P&L incl revenue forecasting and invoicing.
- Delivered cross-business process improvement workstreams at global scale, embedding AI into how the function reports and operates.

2024 - 2025

Revolut | London, UK

Head of Operations (Senior Manager)

- Saved 32 FTE by developing and executing strategic plans that re-engineered business processes and streamlined workflows.
- Designed governance framework which reduced SLA breaches by 41%.
- Aligned objectives, roadmaps and metrics with cross-functional teams.
- Presented progress and outcomes to CEO office senior executives.

2021 - 2024

Amazon | Weybridge & Milton Keynes, UK

Senior Manager - Pathways Operations

- Owned safety, people, cost, and quality KPIs for Europe's largest robotic logistics centre with >1k employees, leading periodic business reviews.
- Delivered \$2.5M/yr savings and 18% efficiency gains by conducting gap analysis and designing operating models for logistics centres.
- Performed financial review post-pandemic and identified opportunities to reduce 8% of \$200M annual variable cost in nine logistics centres.
- Presented proposals to regional directors and vice presidents.

2014 - 2021

WSP | London, UK

Principal Engineer/Project Manager

- Managed a \$32M annual revenue portfolio, overseeing budgeting, financial forecasts, negotiations, and contract administration.
- Led key client engagements on strategic infrastructure projects including M25 Connect Plus, Crossrail, and High Speed 2.
- Facilitated client workshops and chaired project governance meetings.

EDUCATION

2020 - 2021

Imperial College Business School

Full-Time MBA

2013 - 2014

Imperial College London

MSc Engineering

2010 - 2013

University College London

BEng Engineering

AFFILIATION

2020 - Present

Engineers in Business Fellowship

Fellow

CERTIFICATIONS

Sep 2025

PeopleCert/AXELOS

ITIL v4

Oct 2020

Six Sigma Global Institute

Lean Six Sigma Black Belt

Dec 2017

Engineering Council UK

Chartered Engineer (CEng)

Jan 2017

Project Management Institute

Project Management

Professional (PMP)